



Attorney Docket No.: 3932P006XX

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Michael H. Cohen et al.

Serial No.: 10/046,026

Filing Date: January 11, 2002

For: DETECTION OF CHARACTERISTICS
OF HUMAN-MACHINE
INTERACTIONS FOR DIALOG
CUSTOMIZATION AND ANALYSIS

which is a continuation-in-part of:

Serial No.: 09/412,173

Filing Date: October 4, 1999

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: December 1, 1998

Official Draftsman

Assistant Commissioner for Patents

Washington, D.C. 20231

Examiner: Not yet assigned

Group Art Unit: 2654

Examiner: Opsasnick, M.

Group Art Unit: 2654

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on February 21, 2002
Date of Deposit

Julie Arango
Name of Person Mailing Correspondence
Julie Arango 2/21/02
EJS

SUBMISSION OF FORMAL DRAWINGS

Sir:

Please find attached eight (8) sheets of formal drawings for Figures 1 - 8
submitted for the above-application. Applicant respectfully requests that these formal
drawings become part of the record.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: 2/21, 2002

Jordan M. Becker
Reg. No. 39,602

12400 Wilshire Blvd.
Seventh Floor
Los Angeles, CA 90025-1026
(408) 720-8300